



## WATER CONNECTION CONTRACT & APPLICATION FORM (INTERNAL)

NAME OF APPLICANT.....  
ID NO..... PLOT NO.....  
PHYSICAL ADDRESS.....  
MOBILE TEL. NO.....EMAIL.....  
METER NO.....

WATER USAGE: ☐ DOMESTIC (up to 70 units) ☐ COMMERCIAL (over 70 units)

CONNECTION FEE..... Ksh 12,000  
COST PER UNIT POSTPAID..... Ksh 105  
STANDING CHARGE FOR IDLE METER.....Ksh 100 (consumption of 2 or less units per month)  
PENALTY/RECONNECTION FEE..... Ksh.500

### **Terms & Conditions:**

1. Water connection will be done within a maximum period of 7 working days after signing the contract and payment of all applicable fees.
2. The applicant will be expected to cater for plumbing expenses from the main supply line to their home or place where water is to be used.
3. The piping workmanship up to the meter, and quality of materials used will have to be approved before the water connection is made. Our representative will inspect and approve the work before the backfilling is done.
4. The consumer is expected to allow our staff take meter readings at his/her premises any time during daytime
5. Tampering with the meter or pipework at or before the meter will lead to penalties or cancellation of the contract. Any repairs or alterations are supposed to be supervised by Optiven water technicians.
6. The above charges are not constant but the supplier reserves the right to adjust if need be due to cost of power and other inputs.
7. The meter remains the property of Optiven Water and the company can recover or exchange the same if deemed necessary.
8. Bills are payable by the due date and any unpaid bill after the due date will cause the water supply to be disconnected and thereafter accrue a penalty of Ksh.500 before reconnection.
9. Optiven will supply water directly from the borehole, therefore it is necessary for the consumer to do any further treatment to their drinking and cooking water.
10. The contract for supply of water can be cancelled by Optiven if the consumer does not abide to the terms and conditions
11. The consumer is advised to invest in storage tanks to store water for back up on times when there is power outages and pump breakdowns.

I/we .....hereby apply for water and agree to abide with the terms and conditions above for this supply.

**Client Name:** ..... **Date:** ..... **Sign:** .....

**Received By:** ..... **Date:** ..... **Sign:** .....



## **WATER CONNECTION CONTRACT & APPLICATION FORM (EXTERNAL)**

NAME OF APPLICANT.....  
ID NO..... PLOT NO.....  
PHYSICAL ADDRESS.....  
MOBILE TEL. NO.....EMAIL.....  
METER NO.....

WATER USAGE: ☐ DOMESTIC (up to 70 units) ☐ COMMERCIAL (over 70 units)

CONNECTION FEE..... Ksh 12,000  
POSTPAID DEPOSIT DOMESTIC USAGE.....Ksh 10,000  
POSTPAID DEPOSIT COMMERCIAL USAGE.....Ksh 20,000  
COST PER UNIT POSTPAID..... Ksh 110  
STANDING CHARGE FOR IDLE METER.....Ksh 100 (consumption of 2 or less units per month)  
PENALTY/RECONNECTION FEE..... Ksh.500

### **Terms & Conditions:**

1. Water connection will be done within a maximum period of 7 working days after signing the contract and payment of all applicable fees.
2. The applicant will be expected to cater for plumbing expenses from the main supply line to their home or place where water is to be used.
3. The piping workmanship up to the meter, and quality of materials used will have to be approved before the water connection is made. Our representative will inspect and approve the work before the backfilling is done.
4. The consumer is expected to allow our staff take meter readings at his/her premises any time during daytime
5. Tampering with the meter or pipework at or before the meter will lead to penalties or cancellation of the contract. Any repairs or alterations are supposed to be supervised by Optiven water technicians.
6. The above charges are not constant but the supplier reserves the right to adjust if need be due to cost of power and other inputs.
7. The meter remains the property of Optiven Water and the company can recover or exchange the same if deemed necessary.
8. Bills are payable by the due date and any unpaid bill after the due date will cause the water supply to be disconnected and thereafter accrue a penalty of Ksh.500 before reconnection.
9. Optiven will supply water directly from the borehole, therefore it is necessary for the consumer to do any further treatment to their drinking and cooking water.
10. The contract for supply of water can be cancelled by Optiven if the consumer does not abide to the terms and conditions
11. The consumer is advised to invest in storage tanks to store water for back up on times when there is power outages and pump breakdowns.

I/we .....hereby apply for water and agree to abide with the terms and conditions above for this supply.

**Client Name:** ..... **Date:** ..... **Sign:** .....

**Received By:** ..... **Date:** ..... **Sign:** .....

